

**Reservation Confirmation**

Reservation #: 2016789-예약번호

Attn: Shin, Jounglim

Client Name: Shin, Jounglim**Hotel:** Ballys Las Vegas**Date:** 05/02/16, Mon.☒ **06:05a, Pickup:** Ballys Las Vegas, North Door- 버스픽업시간/장소☒ **Return:** Ballys Las Vegas, North Door

Time	Product	Item	Seats	Qty
07:30a	West Rim Motorcoach W/Airplane Tour	Adult	2	2
			2	2

Terms and Conditions

RECONFIRMATION REQUIRED: All passengers are required to reconfirm their tour at least 24 hours in advance by contacting our reservations department at 702-736-7243. Please have your reservation number available. Our specialists are available daily from 5:00am to 11:00pm (Pacific Time). **Reservations without confirmed pick up information will be wait-listed.**

HOTEL TRANSFERS: If your tour includes complimentary hotel shuttle service, please be at the confirmed hotel pick up location 10 minutes prior to your scheduled pick up time. Note: Many hotels have dedicated tour pick up locations away from the main lobby. Please confirm you are at the correct location within your hotel prior to pick up. Pick up is approximately 90 minutes prior to flight departure (times are based on hotel location, time of day and traffic conditions).

MISSED PICK UPS: If transportation has not arrived at your hotel by the time of your scheduled pick up, please call our transportation department immediately at **702-736-7243**.

DEPARTURE LOCATION: Your ground excursion will depart from Gray Line Las Vegas bus depot located at 7370 South Dean Martin Drive Suite 409, Las Vegas, NV 89139. A valid government issued photo ID (driver's license or passport) is required at time of check in for each person 18 years of age or older.

CANCELLATION POLICY: Select tours may be changed or cancelled up to 72 hours prior to departure, subject to availability. Cancellations within 72 hours of departure are non-refundable. **No-shows will be charged in full with no refund.**

BUS RESTRICTIONS: Luggage Restrictions - Luggage of any sort will NOT be permitted on the vehicle due to limited space.

AIRPLANE RESTRICTIONS: Weight Restrictions - Airplanes have a maximum weight capacity. Passengers will be weighed at time of check in. Anyone weighing 300lbs (136.36kg / 21.43 stone) or greater may be charged a fee for an additional comfort seat. Camera Restrictions - To ensure passenger and crew safety, the use of "Selfie Sticks" is strictly prohibited in and around the aircraft.

ADVISORIES: It is not recommended to schedule other events on the date of travel due to unforeseen delays, such as traffic which can cause a delay in return times to the Las Vegas area.

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SEAT ASSIGNMENTS: Due to aircraft weight restrictions, assigned seats cannot be guaranteed. Passengers will receive their seat assignments after the check in process.

GROUP RESERVATIONS: Parties of 10 or more, please refer to specific Terms & Conditions regarding group policies.

Tour Details-일정

- **Complimentary hotel pick up and shuttle service provided by Gray Line Las Vegas.**
- Travel aboard deluxe luxury motorcoaches. All motorcoaches are equipped with air-conditioning, restrooms, panoramic windows and television monitors
- Check in at Gray Line's bus depot located in Las Vegas close to the strip.
- Depart Las Vegas to Grand Canyon West travelling through the Mojave Desert past the Joshua Tree Forest and Grand Wash Cliffs.
- **At Grand Canyon West, check in at the Grand Canyon Scenic Airlines terminal for the airplane flight over the canyon. Depart on this exciting airplane tour and enjoy breathtaking views of the famous Skywalk glass bridge, Guano Point and other points of the Grand Canyon. – 경비행기 탑승**
- In flight narration will provide interesting facts and the history of the Hualapai tribe and their land.
- Return to the terminal with pictures and memories of this once in a lifetime experience.
- A motorcoach will transfer you to points of interest along the rim. Stops include Hualapai Ranch, Eagle Point and Guano Point.
- **A meal voucher is provided and is redeemable at Eagle Point, Guano Point or the Hualapai Ranch. Individual vegetarian meals may not be available.**
- First stop is the Hualapai Ranch. Watch a Wild West show with old west gunfights (optional).
- Proceed to Eagle Point. Here, enjoy views of the eagle-like rock formation and other points of interest.
- Last stop is Guano Point for more scenic views of the Grand Canyon.
- Board a motorcoach for return to Las Vegas with rest stops along the way and a brief stop at Hoover Dam for photo opportunities.*
- Tour duration is approximately 12 hours, not including hotel transfers.

*Depending on the time of year, the Hoover Dam stop can be before or after the Grand Canyon experience.